

New Access Communications LLC

KENTUCKY
TELECOMMUNICATIONS TARIFF
OF
NEW ACCESS COMMUNICATIONS LLC

120 South 6th Street
Suite 950
Minneapolis, MN 55402

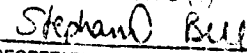
Issued: September 22, 2000
Effective: October 23, 2000

Issued by: 
Steven C. Clay, President

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services and local exchange telecommunications services within the state of Kentucky by New Access Communications LLC.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 23 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: 
SECRETARY OF THE COMMISSION

Issued: September 22, 2000

Effective: October 23, 2000

Issued by: Steven C. Clay, President
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120 South 6th Street, Suite 950
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TARIFF CHECK SHEET

Pages 1 through 24 inclusive are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

<u>Page</u>	<u>Number of Revisions</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original

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TABLE OF CONTENTS

TARIFF CHECK SHEET	2
TABLE OF CONTENTS	3
TARIFF FORMAT	5
EXPLANATION OF SYMBOLS	6
TECHNICAL TERMS AND ABBREVIATIONS	7
1. APPLICATION OF TARIFF	9
2. REGULATIONS	9
2.1 Undertaking of the Company	9
2.1.1 <u>Scope</u>	9
2.1.2 <u>Shortage of Facilities</u>	9
2.1.3 <u>Liability of the Company</u>	9
2.1.4 <u>Claims</u>	10
2.2 Prohibited Uses	10
2.3 Use of Service	10
2.4 Billing	11
2.4.1 <u>Monthly Billing</u>	11
2.4.2 <u>Bill Contents</u>	11
2.5 Payment for Service	11
2.5.1 <u>Late Penalty Charge</u>	11
2.5.2 <u>Partial Payment</u>	12
2.5.3 <u>Timely Payment for Residential Customers</u>	12
2.5.4 <u>Collection</u>	12
2.5.5 <u>Taxes and Fees</u>	12
2.6 Disputes and Complaints	13
2.6.1 <u>Disputed Bills</u>	13
2.6.2 <u>Complaint Procedures</u>	13
2.7 Service Refusal, Disconnection, and Suspension	14
2.7.1 <u>Notice of Pending Disconnection</u>	14
2.7.2 <u>Reasons for Service Refusal, Disconnection, and Suspension</u>	14
2.7.3 <u>Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit</u>	15
2.7.4 <u>Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service</u>	16
2.7.5 <u>Medical Emergency</u>	17
2.7.6 <u>Temporary Service</u>	17
2.8 Cancellations and Deferments of Service	17
2.8.1 <u>Cancellation</u>	17

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2.9	Special Promotions	18
2.10	Information Service Access Blocking	18
2.11	Emergency Call Handling Procedures	18
3.	SERVICE OFFERINGS	19
3.1	Local Service	19
3.1.1	<u>Nature of Service</u>	19
3.1.2	<u>Availability</u>	19
3.1.3	<u>Specific Local Service Options</u>	19
3.1.3	<u>Specific Local Service Options</u> (Cont'd)	20
3.2	Directory Assistance	20
3.2.1	<u>Nature of Service</u>	20
3.2.2	<u>Availability</u>	20
3.2.3	<u>Maximum Number of Requests Per Call</u>	20
3.2.4	<u>Operator Limitations</u>	20
3.2.5	<u>Persons and Locations Exempt from DA Charges</u>	20
3.3	Operator Services	21
3.4	Calling Card Service	21
3.5	Long Distance Interexchange Services	21
3.5.1	<u>Nature of Service</u>	21
3.5.2	<u>Availability</u>	21
4.0	RATES AND CHARGES	22
4.1	Annual and Nonrecurring Charges	22
4.1.1	<u>Reconnect Fee</u>	22
4.1.2	<u>Nonrecurring Charges</u>	22
4.1.3	<u>Early Termination Charges</u>	22
4.1.4	<u>Third Party Vendor Charges</u>	22
4.1.5	<u>Nonsufficient Funds Charge (NSF Checks)</u>	22
4.2	Usage Rates	23
4.2.1	<u>Local Service</u>	23
4.2.2	<u>Directory Assistance</u>	25
4.2.3	<u>Long Distance Interexchange Services</u>	25
4.2.4	<u>Calling Card Rates</u>	25

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TARIFF FORMAT

Page Numbering. Page numbers appear in the upper right hand corner of the sheets. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between pages 5 and 6 would be numbered 5.1.

Page Revision Numbers. Revision numbers also appear in the upper right corner of pages. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page No. 14 cancels the 3rd Revised Page No. 14.

Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

2
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1)

Check Sheets. When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest check sheet to find out if a particular page is the most current one on file with the Commission.

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EXPLANATION OF SYMBOLS

- C- Changed Regulation
- D- Discontinued rate or regulation
- I- Rate increase
- M- Matter moved or relocated without change
- N- New rate or regulation
- R- Rate reduction
- S- Reissued matter
- T- Change in text, but no change in rate or regulation
- Z- Correction

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TECHNICAL TERMS AND ABBREVIATIONS

Access Line

An arrangement which connects the customer's location to the underlying carrier's central office.

Authorization Code

A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Commission

The Kentucky Public Utilities Commission.

Company or Carrier

New Access Communications LLC.

Customer

The person, firm, corporation or other entity that orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Customer Premise

A Customer location from which calls are originated by Company.

FCC

Federal Communications Commission.

Holidays

The Company's recognized holidays are New Year's Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transportation Area.

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

InterLATA Service

The completion of calls between Local Access Transportation Areas.

LEC

Local Exchange Carrier.

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Local Access Transportation Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

Monthly Recurring Charge (MRC)

Charges assessed per month on a per service basis.

Non-Recurring Charge (NRC)

Charges assessed one time only on a per service basis.

Service

The communications offerings provided by the Company, i.e. resold long-distance voice and data service obtained by the Company from a facilities-based interexchange carrier and resold local exchange service obtained by the Company from a facilities-based local exchange carrier.

Underlying Carrier

Facilities-based interexchange carrier providing the long-distance service being resold by the Company.

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1. APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of Long Distance Message Telecommunications Service and Local Exchange Service by the Company. Service is furnished subject to transmission, atmospheric, and like conditions.

2. REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to provide Long Distance Message Telecommunications Service and Local Exchange Service within the state of Kentucky in accordance with the terms and conditions set forth in this tariff. The Company does not own or operate long distance or local call transmission facilities, but rather resells the facilities of underlying carriers.

2.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of satellite or other transmission medium capacity or because of any causes beyond its control.

2.1.3 Liability of the Company

(A) Except as stated in this Section 2.1.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff.

(B) The liability of the Company for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not exceed an amount equal to the charge provided for under this tariff for the period during which the call was affected. No other liability in any event shall attach to the Company.

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(C) The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fires, flood or other catastrophes; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; or national emergencies, insurrections, riots, wars, or strikes or other labor difficulties.

(D) The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities, equipment, or services used with the Company's Long Distance Message Telecommunications Service. Nor shall the Company be liable for any damages or losses due to the failure or negligence of the Customer or due to the failure of Customer-provided equipment, facilities or services.

2.1.4 Claims

The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright in connection with the material transmitted over the Company's facilities: and any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's facilities.

2.2 Prohibited Uses

Service provided for in this tariff shall not be used for any unlawful purpose.

2.3 Use of Service

Long Distance Message Telecommunications Service and Local Exchange Service may be used to transmit communications of the Customer in a manner consistent with the terms of this tariff and the policies and regulations of the FCC and the Commission.

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2.4 Billing**2.4.1 Monthly Billing**

Bills to Customers will be issued monthly. Local service charges, including installation charges, are billed in advance. Toll charges are billed in arrears.

2.4.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. The Company will also comply with reasonable requests for bill detail.

2.5 Payment for Service**2.5.1 Late Penalty Charge**

Bills are due and payable upon receipt. If the Customer's net bill is not paid (payment received by the Company) within twenty-two (22) days after the invoice date listed on the bill it shall become a delinquent bill and interest at the rate of one and one-half percent (1.5%) per month shall accrue upon any unpaid amount. Any penalty shall be assessed in accordance with 807 KAR 5:006 § 8(3)(H).

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2.5.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services, except interstate toll and related taxes.

2.5.3 Timely Payment for Residential Customers

Each residential Customer is permitted to have a last day for timely payment changeable for cause in writing.

2.5.4 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

2.5.5 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon the Company on a per-call basis shall be charged to Customers receiving the Company's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers uniformly on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

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2.6 Disputes and Complaints

2.6.1 Disputed Bills

In the event of a dispute concerning the bill, the Company will require the Customer to pay the undisputed portion of the bill, if any, according to the payment terms of this tariff. Following payment of the undisputed amount, efforts to resolve the complaint using the proscribed complaint procedures of this tariff shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of the Company by the Commission in the event the Customer files a written complaint with the Commission. If a Customer does not give the Company written notice of a dispute with respect to the Company's charges within six (6) months the date of the bill, the bill shall be deemed correct and binding upon the Customer.

2.6.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to the Company by telephone, in person, or in writing at the Company's office located at 120 South 6th Street, Suite 950, Minneapolis, MN 55402. The Company's customer service department can be reached at 877-330-4937. Complaints concerning the charges, practices, facilities, or services of the Company will be investigated promptly and thoroughly. The Company will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable the Company to review and analyze its procedures and actions. The records maintained by The Company under this tariff will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, the Company will provide written notice to the Customer of the status of the complaint.

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2.7 Service Refusal, Disconnection, and Suspension**2.7.1 Notice of Pending Disconnection**

Prior to the disconnection of service, the Company shall provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than five (5) calendar days with respect to an unpaid bill and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify (877) 330-4937 as a toll-free number at which a Company representative can be reached to provide additional information about the disconnection.

2.7.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- (1) Without notice if a condition on the Customer's premises is determined by the Company to be hazardous.
- (2) Without notice if the Customer uses the service in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- (3) Without notice if equipment furnished, leased, or owned by the Company is subject to tampering.
- (4) Without notice if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

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2.7.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)

- (5) If there are reasonable grounds to believe there is a violation of or noncompliance with the Company's regulations on file with the Commission, municipal ordinances, or law.
- (6) If the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in the Company's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service. However, no service shall be disconnected for this reason on the day preceding or day on which the Company's office is closed.
- (7) If the Customer fails to permit the Company reasonable access to its equipment. However, no service shall be disconnected for this reason on the day preceding or day on which the Company's office at the address specified in Section 2.7.4 is closed.

2.7.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit

Except as restricted by this tariff, service may be refused, disconnected, or suspended for nonpayment of a bill or deposit if the Company has made a reasonable attempt to effect collection and:

- (1) The Company has provided the Customer with five (5) days' prior written notice with respect to an unpaid bill and twelve (12) days' prior written notice with respect to an unpaid deposit. However, disconnection may take place prior to the expiration of the 5-day unpaid bill notice period if the Company determines from verifiable data that usage during the 5-day notice period is so abnormally high that a risk of irreparable revenue loss is created.
- (2) The Company is prepared to reconnect the same day if disconnection is scheduled for a weekend, holiday, or after 2:00 p.m.

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2.7.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit (cont'd)

- (3) In the event of a dispute concerning the bill, the Company will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures specified in this tariff shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of the Company by the Commission in the event the Customer files a written complaint with the Commission.

However, in no event shall service be disconnected for nonpayment of a bill or deposit on the day preceding or day on which the Company's local business office or local authorized agent is closed.

2.7.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective customer:

- (1) Delinquency in payment for service by a previous occupant of the premises to be served.
- (2) Failure to pay for terminal equipment, new inside station wiring or other merchandise purchased from the Company.
- (3) Failure to pay for a different type or class of public utility service.
- (4) Failure to pay the bill of another Customer as guarantor thereof.
- (5) Permitting another occupant of the premises access to the telephone utility service when that other occupant owed an uncollectible bill for service rendered at a different location.
- (6) Failure to pay for information service not regulated by the Commission.

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2.7.5 Medical Emergency

Notwithstanding any other provision of this tariff, the Company will postpone the disconnection of service to a residential Customer for a reasonable time, not to exceed thirty (30) days, if the Customer produces verification from a physician or a public health or social services official stating that telephone service is essential due to an existing medical emergency of the Customer, a customer of the Customer's family, or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to the Company within five (5) days.

2.7.6 Temporary Service

When the Company renders temporary service to a Customer, the Customer may be required by the Company to bear the entire cost of installing and removing the service facilities in excess of any salvage realized.

2.8 Cancellations and Deferments of Service

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow the Company to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

2.8.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

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2.9 Special Promotions

From time to time the Company may engage in special service offerings of limited duration. These promotions may be in the form of waived or reduced recurring and nonrecurring fees, lowered usage charges, or other actions designed to attract new customers or to increase existing Customer awareness of a particular service. All promotions will be offered on a non-discriminatory basis to eligible customers.

2.10 Information Service Access Blocking

Where facilities are available, Customers have the option to block access to all "900" and "976" prefix numbers, without charge for the first block. The Company will comply with all applicable rules of the Commission concerning such blocking.

2.11 Emergency Call Handling Procedures

Emergency 911 calls are placed by dialing the digits "911." Such calls are not routed to the Company, but are routed by BellSouth, through the local network to the appropriate public safety answering point. BellSouth will forward to the public safety answering point the address of the dialing station that has been provided to BellSouth by the Company.

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3. SERVICE OFFERINGS

3.1 Local Service

3.1.1 Nature of Service

Local Service is a telephone service that allows customers to originate non-toll local calls at locations within the service areas in which the Company has been approved for certification and terminate calls within the local calling area and EAS area of those locations, and within the LATA in which the call originates.

3.1.2 Availability

The Company offers this service in the service areas in which it has been certified by the Kentucky Public Service Commission.

3.1.3 Specific Local Service Options

The following services comprise Local Service:

Local Line Service

Local Line Service will allow Customers to make local calls from the Customer's telephone station. In addition to the completion of local calls, the following features will be available at the rates contained in this tariff:

3-way Calling
Anonymous Call Rejection
Call Forwarding
Call Rejection
Call Waiting
Call Waiting Deluxe
Call Waiting Identification
Call Curfew
Caller ID
Caller ID with Privacy Plus
Continuous Redial
Custom Ringing
Custom Choice Plan
Dial Lock
Do Not Disturb

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OF KENTUCKY
EFFECTIVE

OCT 23 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

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3.1.3 Specific Local Service Options (Cont'd)

No Solicitation
Priority Call
Selective Call Forwarding
Speed Calling
Voice Messaging

3.2 Directory Assistance

3.2.1 Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

3.2.2 Availability

DA is available to all Customers.

3.2.3 Maximum Number of Requests Per Call

A maximum of two requests for telephone numbers will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

3.2.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

3.2.5 Persons and Locations Exempt from DA Charges

3.2.5.A Locations From Which DA Calls May be Placed Without Charge

There shall be no DA charge for calls originating from hotels, motels, or hospitals.

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3.2.5.B Persons Exempt From All DA Charges

Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to utilize a telephone directory shall be exempt from charges for DA. The Customer must provide the Company with certification of this condition. Certification from a doctor, psychologist, psychiatrist, county or state social service agency, or similar person or agency will be acceptable. The exemption is effective prospectively and also retroactively for the month prior to the presentation of the certificate to the Company.

3.3 **Operator Services**

The Company does not offer operator services at this time. The Company will not block a Customer's access to any provider of operator services available in the Company's service area. Customers may receive bills directly from operator service providers whose services the Customers use.

3.4 **Calling Card Service**

Calling Card Service is designed for Customers who travel or make long distance calls away from their primary service location. Access to the service is gained by dialing a toll-free "800" number plus a seven or eleven digit access code plus the called number. In addition, the Company may pass through and bill Customer-initiated charges made to BOC calling card and other calling cards billed by local exchange carriers for Customers under the other carriers' names.

3.5 **Long Distance Interexchange Services**

3.5.1 Nature of Service

Long distance services are interexchange telephone services that allow customers to originate and terminate calls at locations within the state of Kentucky.

3.5.2 Availability

The Company offers long distance interexchange services in Kentucky in all service areas authorized by the Commission.

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4.0 RATES AND CHARGES

4.1 Annual and Nonrecurring Charges

4.1.1 Reconnect Fee

Reconnect Fee charge: \$25.00 for each line.

This charge applies to reconnection of service after dial tone has been suspended or service has been disconnected.

4.1.2 Nonrecurring Charges

Service ordering charges will apply to all moves, adds and changes made to the customers account subsequent to upgrade. Service ordering charges will not be applied at the time of upgrade. A one-time nonrecurring charge of \$45.00 will be charged to connect, move or change telephone service or facilities. Feature-specific non-recurring charges are listed in this tariff.

4.1.3 Early Termination Charges

If a Customer terminates service prior to the expiration of the term of any contract, the Customer will be required to pay an early termination charge in accordance with the customer's contract for service.

4.1.4 Third Party Vendor Charges

Customers may also be charged for certain charges incurred by the Company (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges. Unless otherwise provided in this tariff, where charges are incurred for a service purchased from a tariffed carrier in Kentucky, the charges to the customer will be the tariffed retail rate of the underlying carrier.

4.1.5 Nonsufficient Funds Charge (NSF Checks)

NSF check charge: \$20.00

This charge applies when a check has been returned by the bank for non-payment.

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4.2 Usage Rates**4.2.1 Local Service**

Local service is billed at flat monthly rates for calls within the local calling area. Ancillary services are billed with non-recurring installation fees and monthly service charges. Monthly recurring charges are assessed for any month or portion thereof in which a given service is activated. Rates are as follows:

Residence, per line

\$11.87

\$12.55

Ancillary services

	<u>NRC</u>	<u>MRC</u>
Anonymous Call Rejection	\$15.75	
Call Block	\$15.75	\$4.20
Call Forwarding	\$15.75	\$3.60
Call Forwarding - Don't	\$15.75	\$1.00
Answer with Ring Control		
Call Return	\$15.75	\$4.40
Call Return - per use *69		.75 per use
Call Selector	\$15.75	\$4.20
Call Tracing	\$15.75	\$4.20
Call Waiting	\$15.75	\$3.65
Call Waiting Deluxe	\$15.75	\$6.00
Caller ID (Name & Number Delivery)	\$15.75	\$7.50
Caller ID (Number Delivery)	\$15.75	\$7.00
Customized Code	\$15.75	\$2.20
Restrictions - Plan 1		
Customized Code	\$15.75	\$2.20
Restrictions - Plan 3		
Customized Code		Free
Restrictions - Plan 4		
Flexible Call Forwarding	\$15.75	\$5.00
Flexible Call Forwarding Plus	\$15.75	\$7.00
Flexible Call Forwarding Plus with Audio Calling Name	\$15.75	\$9.00
Flexible Cal Forwarding with Audio Calling Name	\$15.75	\$7.00
Preferred Call Forwarding	\$15.75	\$4.20

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Remote Access to Call Forwarding	\$15.75	\$6.00
Repeat Dialing	\$15.75	\$4.20
Repeat Dialing per use		.75 per use
RingMaster Service 1- additional Telephone Number	\$15.75	\$3.95
RingMaster Service 2- additional Telephone Numbers	\$15.75	\$5.95
Speed Calling 30	\$15.75	\$4.10
Speed Calling 8	\$15.75	\$3.60
Three-Way Calling	\$15.75	\$3.60
Three Way Call per use	\$15.75	.75 per use

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4.2.2 Directory Assistance

DA calls are billed on a per call basis.

	<u>Per Call</u>
Intrastate Rates	\$.90

Call completion is available through directory assistance at \$.35 per call.

4.2.3 Long Distance Interexchange Services**4.2.3.A Chargeable Time**

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

4.2.3.B Determination of Mileage

Calls are not billed on a mileage sensitive basis.

4.2.3.C Calculation of Charges

Calls are billed at a flat, per minute rate. All calls are billed in one-minute increments, with a minimum of one minute per completed call.

4.2.3.D Rates

	<u>Per Minute of Use</u>	<u>MRC</u>
Plan 1		
Intrastate Rates	\$.12	None
Plan 2		
Intrastate Rates	\$.089	\$4.95
Plan 3		
Intrastate Rates	\$.055	\$7.95

4.2.4 Calling Card Rates

	<u>Per Call Surcharge</u>	<u>Per Minute of Use</u>
Intrastate Rates	\$.35	\$.25

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NEW ACCESS
COMMUNICATIONS
Providing billing services on behalf of ChoiceTel

KAREN JOHNSON
(651) 429-5120
22-Sep-2000

KAREN JOHNSON
1762 FLORENCE ST
WHITE BEAR LAKE

MN 55110

Billing service provided for your ChoiceTel account.

Amount of Last Bill:

Payments Received:

Balance Outstanding from Prior Bill:

Amount for Current Service Period: **\$26.80**

Total Amount Due ChoiceTel: **\$26.80**

Bill Due Date: 10/10/00

We are proud to provide long distance service with no monthly minimum service charge! Your long distance service with us has now been activated and your usage with us will appear on your next service statement. Next month, you will receive the New Access enhanced Information Plus Statement - to help you better understand your telephone service.

PUBLIC SERVICE COMMISSION
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Thank you for choosing ChoiceTel for your local and long distance needs. We value you as a client. Our Customer Care specialists are happy to answer your questions and address any service or billing issue that may arise. Please do not hesitate to call us toll free at 1-877-330-4937. Our office address is Suite 950, One Financial Plaza, 120 South Sixth Street, Minneapolis, MN 55402.

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BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

Please detach and send your payment to New Access on or before 10/10/00

KAREN JOHNSON
1762 FLORENCE ST
WHITE BEAR LAKE

MN 55110

Amount Enclosed: _____
KAREN JOHNSON
(651) 429-5120
Total Amount Due: **\$26.80**
Bill Due Date: 10/10/00



NEW ACCESS
COMMUNICATIONS

P.O. Box 2997
MPLS, MN 55402-0997

Account Summary

For questions, please call: 1-877-330-4937

KAREN JOHNSON
(651) 429-5120
22-Sep-2000

Account Details

MONTHLY SERVICE FROM 8/31/2000 THROUGH 8/31/2000			
LOCAL SERVICE		Prorated Charges	Setup Charges
BASIC SERVICES (These services are necessary for you to use your telephone)			
Residence Line	For Account 6514295120	0.40	0.00
OPTIONAL SERVICES (These services are provided at your request and are not required)			
Caller ID Name & Number	For Account 6514295120	0.19	0.00
Anonymous Call Rejection	For Account 6514295120	0.00	0.00

MONTHLY SERVICE FROM 9/1/2000 THROUGH 9/30/2000		
LOCAL SERVICE	Monthly Charges	
BASIC SERVICES (These services are necessary for you to use your telephone)		
Residence Line	For Account 6514295120	12.55
OPTIONAL SERVICES (These services are provided at your request and are not required)		
Caller ID Name & Number	For Account 6514295120	5.95
Anonymous Call Rejection	For Account 6514295120	0.00
SUBTOTAL OF LOCAL SERVICE		\$19.09

TAXES AND FEES

FEDERAL ACCESS CHARGE	4.49
FEDERAL CHARGE-SERVICE PROVIDER NUMBER PORTABILITY	0.44
TELE-RELAY, 9-1-1, TELEPHONE ASSISTANCE PLAN SURCHARGE	0.46
TAX-FEDERAL	0.70
TAX-STATE	1.63
TOTAL LOCAL TAXES	7.71
TOTAL LOCAL SERVICES	\$26.80

Thank you for choosing us for your local and long distance telephone needs. If you have any questions or concerns, please contact our Customer Care Center at 1-877-330-4937.

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